

Privacy Statement PortShuttle Rotterdam B.V.

PortShuttle Rotterdam B.V. as data controller

PortShuttle Rotterdam B.V. (hereinafter: PortShuttle) is a subsidiary of Port of Rotterdam Authority, but is itself responsible for compliance with and enforcement of the privacy legislation. Because PortShuttle is a small-scale container transport company and mainly works Business-to-Business, personal records is processed to a limited extent.

Scope of this statement

In this privacy statement you will find information about the process of your personal records by PortShuttle. You can also read how to contact us and how to exercise your rights.

Port work remains People Business

Personal contact is important to PortShuttle and our people are happy to assist you every day. Port work remains people business. PortShuttle processes your records in a careful and secure way in accordance with applicable laws and regulations.

Processing of personal records of a business nature

PortShuttle only processes the necessary contact details of its customers, suppliers and other business partners for the benefit of its services in container transport and the financial settlement of it.

In addition, PortShuttle processes your records in the context of relationship management. For example, to notify you of a change in the rates and conditions. Your records will not be kept longer than necessary for the aforementioned purposes and will be deleted in accordance with laws and regulations.

Provision of personal records to third parties

PortShuttle does not provide personal records to third parties other than by law required, at your request or to processors who perform certain activities on behalf of PortShuttle. In those cases we make agreements with other parties concerning the protection of your personal records.

General questions about the process of your (personal) records?

Contact PortShuttle via info@portshuttle-rotterdam.com.

Do you have a request about your (personal) records?

You can ask PortShuttle for access to your personal records or make an other request regarding your personal records. Please use the form on our website to do so.

File a complaint with the Dutch Data Protection Authority

You can file a complaint about our process of personal records through the Dutch Data Protection Authority, but before you file a complaint we hope we can settle any problems together. For more information about the complaint procedure please visit <https://www.autoriteitpersoonsgegevens.nl>.